

Soyuz Exhibition VR Space Descent Lounge Registration & VR Space Descent Lounge Supervisor



(Two on duty at all times and these roles can rotate).
Department – Operations, Supervisor – Vanessa Hart

Description:

- Meeting and Greeting visitors
- Checking registration and handing out tickets for pre-booked VR visitors and selling tickets on the day
- Seating visitors safely in the VR Space Descent Lounge and instructing them on the use of the headsets
- Trouble shooting the VR equipment as directed during training
- Ensuring that visitors are made welcome and enjoy their visit
- Answering visitor's questions about the Cathedral and its history, layout and key staff
- Keeping their area tidy
- Maintaining good health and safety practices.
- Making sure the equipment is correctly stored and charged
- Reporting any technical issues, malfunctions or breakages to supervisor

Skills Needed:

- Comfortable engaging with visitors of all ages, countries, cultures and backgrounds
- Should have good customer service skills
- Should have an interest in the history and heritage of the Cathedral and be able to share this with visitors
- Should be comfortable with technology and able to issue instructions clearly
- Volunteers should be aged 18 and above
- It is not necessary to be a practising Christian, but we do ask staff and volunteers to be in sympathy with the mission of the Cathedral and to present the Cathedral in a positive light

Availability:

- If possible, we would like Volunteers to be able to take on a one day-long shift or two half-day shifts per week
- There is flexibility to allow for holidays, university term time and other commitments during the course of the exhibition
- Volunteers will be required to come to a training session in advance of starting their role

Training Provided:

- Training will cover the details of the Soyuz exhibition and the use of the VR Space Descent Lounge
- Volunteers will also be provided with an overview of the history and architecture of the Cathedral
- Training in customer service will also be provided
- Volunteers will also receive training in health and safety and use of the equipment and facilities of the building

Work Schedule:

- The Soyuz Exhibition is open Monday to Saturday, 10am to 4.30pm and on Sundays from noon until 3.00pm
- There will also be a number of evening events.